



## **Coronavirus**

**Context:** As it stands, the Canadian Government has issued several non-essential travel advisories due to the coronavirus. This situation, combined with the spread of the coronavirus on a global scale, is raising questions. Below are the answers to the most frequently asked questions.

### **Does the travel insurance cover the coronavirus (COVID-19)?**

As long as the person has travel insurance, claims related to the coronavirus (COVID-19) will be processed as per the emergency travel health policy.

### **If a person is quarantined and contracts the coronavirus, will the travel insurance cover the medical expenses?**

As long as the person has travel insurance, claims related to the coronavirus (COVID-19) will be processed as per the emergency travel health policy.

### **Am I covered if I decide to travel to a country for which a travel advisory was issued by the Canadian Government?**

The policy does not contain exclusions for travel to countries for which the Canadian Government has issued a travel advisory. Emergency medical expenses are therefore covered. It's important to know that in regions affected by the coronavirus, local public and governmental health authorities have priority over international assistance services. Therefore, our emergency provider, AXA Assistance, is limited with respect to the level of emergency assistance they can provide.