



NOTICE TO **MEDAVIE BLUE CROSS** MEMBERS

As a precaution to prevent unnecessary risk of COVID-19, our Quick Pay location will be temporarily closed to the public.

Please use the envelopes and drop-box to submit payments or claims.

For your convenience, claims can be submitted online by logging into our *member portal* at **medaviebc.ca** or through our *mobile app*. To download the *Medavie mobile app*, visit **medaviebc.ca/app**.

Our *customer service centre* is available to answer your benefit and claim related inquiries. **Please contact us at 1-888-227-3400, Monday - Friday between 8am-8pm AT.**

We sincerely apologize for any inconvenience that this may cause. As a leader in healthcare, our number one priority is the health of our clients and employees.