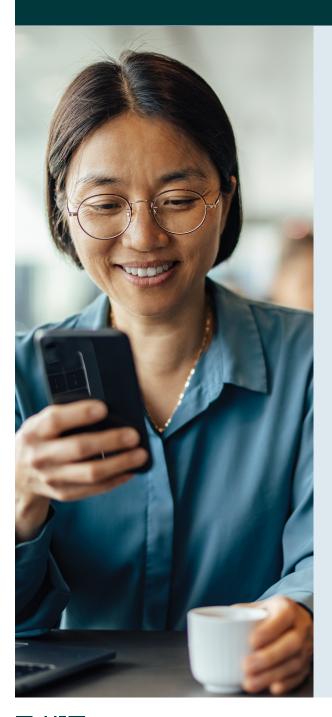
Overview of your covered services

Telemedicine.





Overview

Speak with a Canadian-licensed general practitioner by pressing **Book a Consultation**. Enter your symptoms and connect in minutes with a general practitioner via secure messaging, audio or video chat. Receive medical advice, prescriptions and more.

How to register

- 1. Scan the QR code below or go to app.greenshieldplus.ca.
- 2. Follow the instructions.

Having trouble? Find help in our support centre at greenshieldplus.zendesk.com.

If you have an iOS or Android device, you can download the GreenShield+ application. GreenShield+ is available via any modern web browser.

Want to add your family members to Telemedicine?

Visit the patient profiles tab, and create a profile for your eligible dependent. You will be able to share coverage with your dependents and seek care on their behalf.

Need support?

Speak with the customer care team via email at support@greenshield.ca, or call 1-833-707-4747 for general questions or crisis support.





Telemedicine

- → Direct access to unlimited general practitioner visits each year, for you and your eligible dependents
- → Chat with general practitioners online, available 24 hours a day, seven days a week, within minutes
- → Connect via your phone, tablet or computer, with care available 24/7/365
- → Seek care for common infections, skin issues, cough/cold/flu symptoms, headaches and more
- → Receive medical advice, digital prescriptions, lab requisitions, diagnostic imaging requests and specialist referrals at the discretion of the provider

Accessing care is as easy as 1-2-3

Press Book a
Consultation and enter
your symptoms

9:41

X Book a Consultation
Step 3 of 4.

Details

Details of Visit
Each request is carefully reviewed by our
general practitioners. Be sure to include as
much information as you can. The GP will
determine if your concern can be treated
virtually, and if not, you will be notified to seek
care in person.

What are your symptoms? *
Choose at least one option.

| cough / cold / flu
| chest pain / shortness of breath
| vomiting / diarrhea / constipation
| sexual health issues
| allergies / allergic reaction
| minor injury / joint pain
| fever
| car / eye / thooat / urinary infection
| skin problem
| Back Next

Practitioner

9:41

Your consultation with Dr. Michael Carlson will begin shortly.

Dr. Michael Carlson

Location
Ontario
Specialties
Family Medicine
Education
University of Toranto
Experience
16 years
Bio
Dr. Michael Carlson is a family and emergency physician with more than 15 years of experience practicing primary care and hospital based medicine. He received his Doctor of Medicine from the University of Toranto and is now a lecturer at the Faculty of Medicine.





