

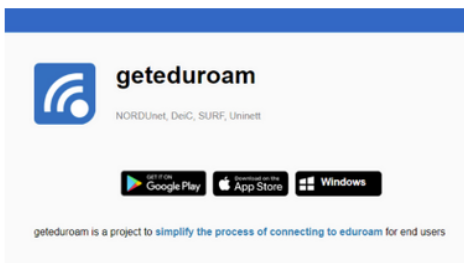
## Connect to UNB's Wi-Fi (eduroam) – Windows Instructions

Need help? Contact the [IT Service Desk](#).

### Instructions

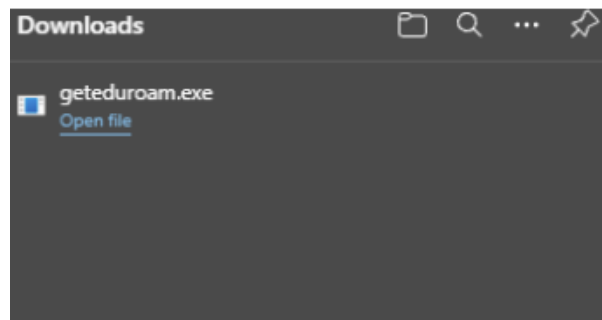
**You must install the geteduroam app for Windows (this is a one time step):**

1. Browse to <https://www.geteduroam.app/>
2. Click on the 'Windows' button

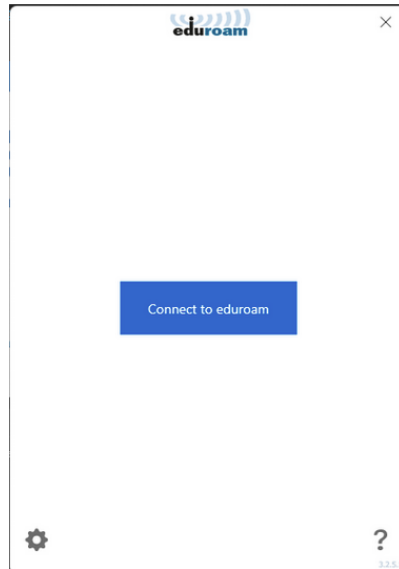


3. Download and then launch the geteduroam.exe app.

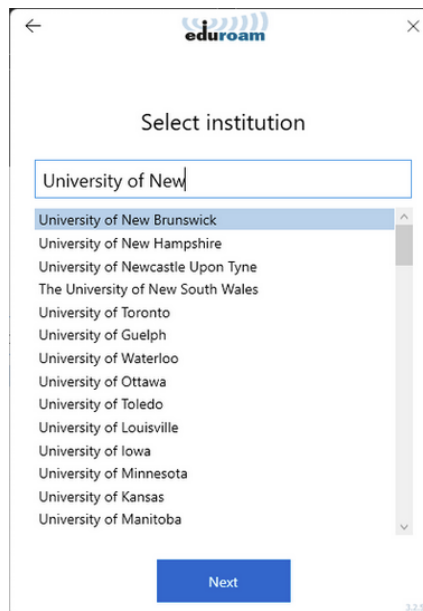
- **If you're using Firefox:** Click save file. It will download to your computer. You will then need to run the installer by double-clicking the download file. You will find this in your downloads folder on your computer.
- **If you're using Chrome or Edge:** Run the program by clicking the file that appears at the bottom of your screen or in your Downloads folder.



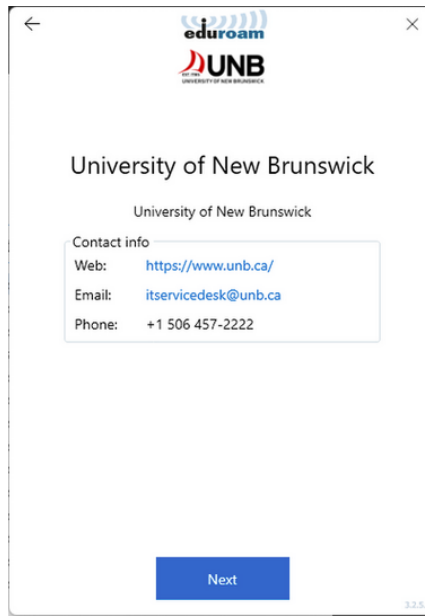
4. Click on the 'Connect to eduroam' button.



5. In the select institution field, type in University of New Brunswick, select it in the dropdown field, and click on the next button.



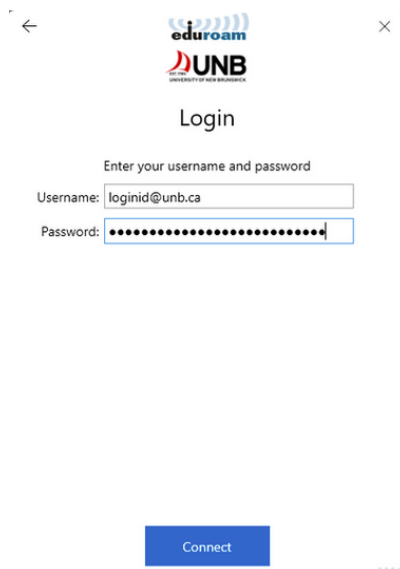
6. After confirming your selection, click on the next button.



The screenshot shows a mobile application interface for eduroam. At the top, there are logos for eduroam and UNB (University of New Brunswick). Below the logos, the text "University of New Brunswick" is displayed twice. A "Contact info" section contains the following details: Web: <https://www.unb.ca/>, Email: [itservicedesk@unb.ca](mailto:itservicedesk@unb.ca), and Phone: +1 506 457-2222. At the bottom of the screen, there is a blue button labeled "Next".

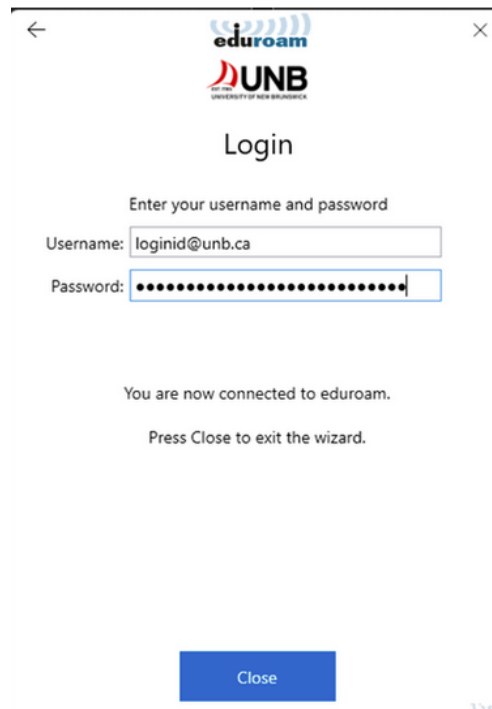
7. Complete the following:

1. Enter your '**UNBloginID**'@unb.ca (Don't forget the @unb.ca)
2. Enter your **UNB password**
3. Click 'Connect'.



The screenshot shows a mobile application interface for eduroam. At the top, there are logos for eduroam and UNB (University of New Brunswick). Below the logos, the text "Login" is displayed. Underneath, there is a prompt "Enter your username and password". The "Username:" field contains the text "loginid@unb.ca". The "Password:" field is filled with dots. At the bottom of the screen, there is a blue button labeled "Connect".

8. You'll see the confirmation message that you are now connected to eduroam. Click on the 'Close' button.



The screenshot shows a mobile application window titled 'eduroam' with the UNB logo. The main heading is 'Login'. Below it, the instruction 'Enter your username and password' is followed by two input fields: 'Username: loginid@unb.ca' and 'Password: [masked]'. A confirmation message reads: 'You are now connected to eduroam. Press Close to exit the wizard.' At the bottom, there is a blue button labeled 'Close'.

9. You should now be securely connected to Eduroam. No further action is required.