



PROGRAM POLICIES

Refunds

- Refunds are not provided without medical documentation after the first class.
- All refunds are subject to a \$25.00 administrative fee.
- A full or pro-rated refund will be offered in the event REDS Recreation cancels a program after registration.

Credits

- Credits are not provided without medical documentation.
- A full or pro-rated credit will be offered in the event REDS Recreation cancels a program after registration.

Discounts

- Discounts are not provided for late registration.

Class Cancellations

- REDS Recreation is not responsible for providing credits, discounts, or refunds if a class is cancelled due to unavoidable circumstances such as weather-related closures and power outages.
- REDS Recreation will try to provide a make-up class if an instructor cannot teach class at its regularly scheduled time.
- All programs are subject to a minimum and maximum enrollment.

Make-Up Classes (Reformer Pilates only)

- Program participants can attend different programs within a similar discipline to make up for missed and/or cancelled classes.
- All make-up classes must be fulfilled within the same program session of the missed and/or cancelled classes. Make-up classes are not transferable to future sessions.
- The number of make-up classes per individual participant are subject to limitation based on the length of a session.
- Make-up classes are arranged with a REDS Recreation instructor or the Coordinator.

Fees and Dates

- Program fees and dates are subject to change without notice.

Workshops & Certification Courses

- Refunds and/or credit requests for workshops/courses must be requested 48 hours before the workshop.
- Refunds are not provided without medical documentation.
- All refunds are subject to a \$25 admin fee.

Requests for refunds or credits are approved by the Program Coordinator.