

University of New Brunswick Effective December 1, 2023

Preamble:

University of New Brunswick REDS

Vision - National leaders in Wellness, Sport, and Recreation Excellence

Mission - Provide campus and community with excellence in wellness, sport, and recreation

Values - Excellence - Community Engagement - Caring - Leadership - Health and Well being

REDS Recreation is committed to providing an enjoyable physical activity experience for students, faculty/staff, alumni, and public.

REDS Recreation expects that all patrons demonstrate respect for others by adhering to all policies and caring for property.

Members and guests should familiarize themselves with the facility rules and regulations posted at eachindividual facility. Our staff are happy to assist patrons if needed.

All participants are expected to recognize and accept the inherent risks of their activities; all users should consult a physician prior to participation. If you have special health considerations, allergies, or serious health conditions, please inform the Recreation staff. The University of New Brunswick does not accept responsibility for injuries sustained by persons participating in recreational activities. Patrons are required to sign a liability waiver prior to using REDS Recreation facilities.

Organizational Structure:

REDS Recreation is a unit, which falls under the authority of the Faculty of Kinesiology. The Director REDS Recreation reports to The University of New Brunswick REDS Executive Director.

Code of Conduct:

REDS Recreation is committed to creating a safe, inclusive, respectful, comfortable, and enjoyable experience for members.

This Code of Conduct applies to all REDS Recreation patrons. All patrons are expected to be aware of, and comply with, the Code of Conduct and its related policies.

The Code of Conduct cannot anticipate every event or situation and patrons are expected touse their best judgement in the spirit of this Code of Conduct.

Contravention of this Code of Conduct is a serious matter to REDS Recreation and will be treated as such.

Any violation of the Code of Conduct may result in discipline, up to and including programs and services suspension.

Revision - This Code of Conduct is a dynamic document meant to reflect REDS Recreation's changing needs, realities, and responsibilities. Therefore, as REDS Recreation evolves and new issues arise, the Code of Conductwill be periodically reviewed and modified to reflect the current environment.

Patrons are required to:

Adhere to the standards described in this Code of Conduct.

Treat everyone with respect and dignity, regardless of their race, ancestry, place of origin, colour, ethnic origin, religion, gender, sexual orientation, age, or physical and mental ability.

Not engage in inappropriate and unprofessional conduct in the facility. Examples include:

- Profanity
- Swearing
- Ignoring facility rules and regulations
- Insulting or negative comments that can affect other members and REDS Recreation staff
- Demonstrating little or no respect for others and/or their personal belongings
- Conduct that is unsporting
- Obtaining entrance without valid identification or under false identification

Disciplinary Actions - Breaches of this Code of Conduct may result in discipline measures. REDS Recreation reserves the right to suspend patrons from above programs and services without a refund.

Inquiries - Should anyone have any questions or comments of the Code of Conduct, please feel freeto contact Lauren Rogers, Director of REDS Recreation at 506-447-3104 or <u>Irogers@unb.ca</u>

Ejection:

• REDS Recreation reserves the right to eject anyone whose behaviour is unruly or illegal innature. Membership privileges will be revoked without a refund and the individual(s) will be escorted from the facility.

Attire:

- UNB REDS Recreation is committed to a safe, inclusive, respectful, and hygienic environment. All patrons are encouraged to be scent aware while using the facilities.
 Patrons are required to wear upper and lower body clothing and appropriate footwear.
- Clothing that is loose may catch on equipment and cause injury to yourself and/or the equipment. Other items considered unsafe include clothing with buttons, sauna suits/shortsand shirts or pants with large holes. Recommended attire includes t-shirts and athletic pants.
- Note: Certain programs and/or classes may allow participants to wear other apparel.
- Patrons who choose not to abide by REDS Recreation policies should refer to the REDS Recreation Code of Conduct. Please speak to REDS Recreation staff if you have any questions.

Membership Categories:

Student

- All UNB full-time students who have enrolled in three or more credit courses and paid the
 - o mandatory Facility Access Fee are automatically considered to have a combined membership.
- All UNB part-time students (and Co-op Students on a work term) have the option
 of paying the Facility Access Fee if they wish to be REDS Recreation Members.
 Please note: Part-time students who are employed by the university on a full-time
 basis pay Faculty/Staff rates. Post-Doc students pay Faculty/Staff rates.
- A full-time UNB employee, who is also a part-time student, is subject to pay the Faculty/Staff rates. As well, a part-time student who is the spouse of a UNB full-time employee and receives the tuition benefit would also be required to purchase their recreation membership under the Faculty/Staff rates, in the "Family" category.

Faculty/Staff

- All UNB full-time and part-time faculty & staff
- Visiting professors/researchers (not Academic Scholars)
- Retired UNB employees

UNB Affiliate

- Personnel from organizations located on campus:
 - ➤ NRC Institute for Information Technology e-Business
 - Bank of Montreal (campus branch)
 - Commercial Tenants of Student Union Building
 - Contract Cleaning Services (employed on campus)
 - Contract Food Services (employed on campus)
 - > Federal & Provincial Government Organizations (Provincial Archives)
 - Honorary Research Associates
 - Enterprise UNB occupants including commercial tenants and RPC
 - College Hill Daycare Co-op Ltd.
 - > Max Health Institute
 - ➤ UNB Nursing Clinical Preceptors & Clinical Associates
- Students from other colleges/universities (ex. STU, NBCC, College of Craft and Design, AtlanticCollege of Therapeutic Massage, etc.)
- Capital City Road Runners

Alumni

• The office of UNB Associated Alumni determines the eligibility as all graduates and all persons who have attended classes for at least one year. For those who did not graduate but did attendfor at least one year, a minimum of four years must have passed since they last attended classes.

General Public

• Individuals of 19 years of age or older in the community who have no verified affiliation with theuniversity.

Children/Youth

- Individuals under 19 years of age, who are not UNB students, can be included in the family memberships.
- Ages 16-18 require their parent's/guardian's written consent to purchase a membership.

- Ages 15 and under must be accompanied by a parent/guardian/supervising adult who is 19 years of age or older, always when in the facilities, including the Sir Max Aitken Pool.
- Ages 12 and years younger are not permitted to use the Strength Centre spaces (on the 1st and 3rd floor). Ages 13-15 years of age requires adult supervision in the strength center spaces

Family

• Family refers to the member, his/her/their spouse/common-law partner, and their immediatechildren (under 19 years of age). Parents, siblings, and grandchildren are not eligible for "Family" memberships. Any student or member wishing family privileges must pay the appropriate fee.

Visitor

- Members of the public may access recreation facilities as a visitor under the following conditions:
 - ➤ The day pass fees are paid at the Client Services Desk in The Richard J. CURRIECENTER or in the Lady Beaverbrook Gymnasium at \$10.00/visit for adults (19 years of age and older) and \$5.00/visit for children (18 years of age and younger).
 - ➤ Children 15 years of age and younger must be accompanied by a parent/guardian/supervising adult who is 19 years of age or older.
 - A waiver must be signed prior to entry.
- First-time visitors may receive a complimentary day pass

Guest

 Individuals who seek access to the facilities for a limited period (see "Groups on Campus" below) may be issued guest passes through REDS Recreation.
 Requests for guestpasses should be made in writing to the Client Services
 Desk in The Richard J. CURRIECENTER at redsrec@unb.ca.

Groups on Campus:

- Conference groups may obtain access to the recreational facilities upon payment of the appropriate fees, i.e., \$10.00/visit for adults and \$5.00/visit for children.
- Modifications may be made to the above fee schedule based on consideration of the following:
 - length of time the group will be on campus.
 - > number of individuals in the group and percentage using the facilities.
 - > amount of free time available to group participants for use of facilities.
 - requests for facilities and/or programs beyond the regular schedule.
 - nature of group commercial, non-profit, sports governing body, educational, etc.

• Conference groups wishing to use the facilities must contact the Client Services Desk via email redsrec@unb.ca or in person The Richard J. CURRIE CENTER.

Membership Term:

- Annual Membership The expiration date is calculated a full year from the initial effective date; Intramural Pass, and Sport Club Registration are not considered Annual.
- 4-Month Membership The expiration date is calculated 4 full months from the date of theinitial effective date.
- Month Membership The expiration date is calculated one full month from the date of theinitial effective date.
- Academic Term Membership The expiration date is calculated according to academic term (i.e., Fall: Sept. Dec.; Winter: Jan. Apr.; Summer: May Aug.) and is only available for Sports Club Registration, and Intramural Passes.
- Week Membership The expiration date is calculated one week from the initial start date.
- Daily Admission The admission is valid for the entire day of the usage.

Membership Types:

- Base Membership This type of membership entitles members to have access to The Richard J.CURRIE CENTER, and the squash courts and climbing wall in the Lady Beaverbrook Gymnasium.
- Base Membership Express This type of membership entitles members to have access to The Richard J. CURRIE CENTER and squash courts and the squash courts and climbing wall in the Lady Beaverbrook Gymnasium from 6:00am to 8:00am and 11:00am to 2:00pm on weekdays plus weekends.
- Aquatics Membership This type of membership entitles members to have access to Sir MaxAitken Pool in the Lady Beaverbrook Gymnasium.
- Combined Membership This type of membership entitles members to have access to all recreation facilities, i.e. The Richard J. CURRIE CENTER and the Lady Beaverbrook Gymnasium.
- Intramural Sports Passes This type of pass entitles those non-members to have access only to Intramural Sports.
- Sports Club Registration This type of membership entitles those non-members to have accessonly to the Sports Club program.

Membership Benefits:

Base Membership

The Richard J. CURRIE CENTER

- Day-use lockers
- Access to cardio and strength training equipment

- Complimentary orientation to cardio and strength training equipment
- > Open recreation times in the recreational gymnasiums
- Wireless internet access (available to Students and Faculty/Staff)
- Group fitness classes
- ➤ Indoor Track
- > Equipment rentals, e.g., badminton rackets, basketball

The LB Gym

- Squash Courts
- Climbing Wall

The Aitken University Centre

> Free skating at the Aitken University Centre

Others

➤ Discounts on recreational programs and services (e.g., Pilates, Yoga, Children's Swim, personal training, and fitness testing services, etc.)

Aquatics Membership

The LB Gym Sir Max Aitken Pool

- Day-use lockers
- Family, open recreation, lap swim, aquafit classes

Others

- Discounts on recreational programs and services (e.g., Pilates, Yoga, Children's Swim, personal training, and fitness testing services, etc.)
- > Membership appreciation events

Combined Membership

➤ All the above benefits included in both the Base Membership & Aquatics Membership.

Membership Fees:

- Information on membership fees for various categories are available at the Client Service Desk in The Richard J. CURRIE CENTER or on REDS Recreation website at https://www.unb.ca/fredericton/redsrec/
- Seniors (60 years of age and older) are entitled a 10% discount of respective membership categories, membership terms and membership types.

Membership Purchase:

- Memberships can be purchased at the Client Services Desk on the 1st Floor of The Richard J. CURRIE CENTER.
- UNB students (both full-time, part-time, and Co-op) must visit the Financial Services office for their Facility Access Fee payment, including incoming students during the summer prior to their first year of school.

Membership Payment Options:

- Annual and 4-Month Memberships for Faculty/Staff can be processed through payroll deductionwithin 24 periods and 8 periods, respectively, immediately after the purchase.
- Other payment options also available include cash, cheque, debit card, money order, Visa, Mastercard, or American Express.
- Credit card payment over the phone is accepted.
- 12 equalized credit card payments are available for annual memberships.

Membership Hold:

- Membership hold requests are permitted on annual memberships for the following reasons:
 - o For Vacation: minimum of one (1) month and up to a maximum of two (2) months; this can be two separate hold requests with one month each per year.
 - o For Medical Reasons, once per year for a minimum of one (1) month up to a maximum of six (6) months (we require a Dr.'s note for holds longer than 2 months).
 - o For UNB Faculty's academic sabbaticals, staff's temporary employment leaves once peryear for a minimum of one (1) month up to a maximum of six (6) months.
- Payroll and Recurring Credit Card Payment (if applicable) will continue during the hold period.
- Membership hold requests must be submitted in writing (or by e-mail:

- <u>redsrec@unb.ca</u>) two (2)weeks in advance to the Client Service Desk on the 1st Floor of The Richard J. CURRIECENTER and must be for a specific period.
- Membership holds will not be processed retroactively.
- Membership hold is not available for students who are paying an annual Facility Access Fee asit is part of their mandatory fees upon their tuition registration.

Membership Refund:

- Refunds are available on fully paid annual memberships only. A \$25 administration fee will be applied to all refunds. No refunds are permitted on four-month, one-month membership, Intramural passes, and Sport Club registration.
- Refunds will be pro-rated based on time used. Since the annual memberships are discounted substantially, refunds will only be issued during the first nine (9) months of the membership.
- Refunds will not be processed retroactively.
- Occasionally, certain facilities may be unavailable due to maintenance, special events, etc. REDS Recreation will provide advanced notice whenever possible, but memberships will notbe extended or refunded.
- Refund requests must be made in writing (or by e-mail: redsrec@unb.ca) two (2) weeks in advance to the Client Services Desk on the 1st Floor of The Richard J. CURRIE CENTER and membership card(s) must be returned.

Membership Upgrade:

- Membership upgrades are available on Annual Memberships and the upgrade needs to occur in the 1st month of purchase. A \$25 Admin fee will be applied to all membership upgrades. The member will pay the difference for the upgrade.
- The options for membership upgrade are:
 - o Individual > Family
 - o Lunch Express > Base
- Upgrade requests must be made in writing (or by e-mail <u>redsrec@unb.ca</u>) to the MembershipServices Desk on the 1st Floor of The Richard J. CURRIE CENTER.

Member ID:

- To enter REDS Recreation facilities, members must have their current University or REDS Recreation IDcards in hand. Members may be denied entry without a card. An ID card is also required to check out any equipment.
- Sharing of ID cards is forbidden. Sharing cards will result in suspension for both the cardholderand the patron involved.

Forgotten Card:

- Members are permitted to forget their membership card twice per academic term.
- On the third and subsequent visits in which a card is forgotten within the same academic term, a
 - o \$3 fee is applied with proceeds going to local charities.

Replacement of a Lost/Ruined Card:

 Membership cards can be replaced with a \$25 administration fee due to loss or damages.

Locker:

- Members have complimentary access to Day-use lockers.
- Members are advised not to leave their belongings in the Day-use locker overnight
 as all Day- use lockers will be cleaned out at the end of the day. A \$25 clean-out fee
 will be levied to themember if he/she wishes to claim his/her belongings and
 contents will be kept for 30 days afterclean-out.
- Limited lockers are available for rent on a monthly, 4-month or annual basis at The Richard J.CURRIE CENTER and on a monthly, or 4-month or annual at the Lady Beaverbrook Gymnasium.
- Locker rental fees are available at the Client Services Office in The Richard J. CURRIECENTER or on <u>REDS Recreation website</u>
- REDS Recreation is not responsible for lost or stolen items

Towel Service:

• Towel service is an added service for members who do not want to bring towels back and forthto the gym. For an additional fee, REDS Recreation will provide you with a clean towel to use. Stop by the Client Services desk for more information.

Bags/personal items:

- All personal items are to be stored in a locker.
- Day-use lockers are available in the locker rooms.
- REDS Recreation is not responsible for any stolen items in the locker rooms.

Lost & found:

- Please contact REDS Recreation regarding lost or missing items.
- Lost items will be kept for 30 days; items that remain unclaimed will be donated to charity.
- REDS Recreation is not responsible for lost or stolen items.

Cell phones:

- The use of cellular phones is permitted inside the Currie Center and the L.B. Gymnasium, provided they do not interfere with others' enjoyment of the facility. Please be courteous andmove all cell phone conversations to a lobby or lounge area.
- While in the active space please be courteous to other members by not spending extensive amounts of time on your cellular phone in between sets.
- In fairness to other patrons, cellular phone use is prohibited in the locker rooms.

Photo & Video Policy

 Permission for photography or video recording within REDS facilities must be requested and approved by the Director of REDS Operations in advance. Consent forms are available at the Client Services desk.

Bicycles & other wheeled vehicles:

- REDS Recreation supports the use of alternative transportation; however, wheeled vehicles (e.g., bicycles, skates, skateboards, and scooters) are prohibited in the L.B.
 Gymnasium and the Richard J. CURRIE CENTER. Bicycles may be parked in the provided racks in front of the building.
- Bicycles locked to fences, handrails, trees, or signs risk being removed. Skates, skateboards, and scooters carried into the building must be stored in a locker.

Pets:

• Pets, other than guide animals, are prohibited in the facilities.

Closures:

- REDS Recreation facilities may be closed and/or reservations cancelled when warranted.
- During official university holidays and breaks, facilities may be closed or operate with limitedhours. In addition, required maintenance and staff training may necessitate closure.
- For the most up-to-date cancellations and/or closures, be sure to follow us on <u>Facebook</u>, <u>Instagram</u> and <u>Twitter</u> and sign up to be on our email list.

Emergencies & evacuation procedures

• In the event of a serious emergency, the REDS Recreation and Operations staff

will direct patrons to a safe area. For your safety, and the safety of others, please follow all instructions given by the staff.

Food/beverage

- Water in a clear plastic container with a lid is allowed throughout the indoor facilities. Otherfood and beverages are restricted to the Lobby Area.
- Tobacco products, drugs and alcohol are not permitted in the facilities. Anyone exhibiting signs of being under the influence of a controlled substance will be denied entry.

Parking:

- Parking is available at both The Richard J. CURRIE CENTER and the Lady Beaverbrook Gymnasium and Rink, however, parking permits are required from 8:00am to 4:00pm on weekdays.
- Parking permits can be purchased at the Client Services Desk in The Richard J. CURRIECENTER.
- Parking permits are available for 1-Month, 4-Month Permit and Annual Permit. The
 cost for eachtype is available at the Client Services Desk or on REDS Recreation
 website at https://www.unb.ca/fredericton/redsrec/;
- UNB Faculty/Staff and students are required to purchase their parking permits through UNBSecurity & Traffic located in the basement of the Wu Conference Centre.
- Vehicles with violation of parking regulations will be ticketed and towed at the owner's expense.
- Note: A parking permit does not guarantee a parking space as parking is subject to availability. Please ensure that your permit is clearly displayed.

Strength Centre Rules:

All members and patrons are asked to abide by Strength Centre rules as outlined below:

- Return all equipment to appropriate location when finished.
- Wipe off equipment when finished.
- There is a 30-minute time limit on cardio equipment.
- Do not slam weights together or drop dumbbells, barbells, or plates on the floor.
- All personal belongings are to be stored in lockers located on the 1st Floor.
- Appropriate athletic attire must be worn including shirts and indoor closed-toe shoes.
- Food and drink are not permitted, except water in a covered or closed container.
- Individuals aged 13 to 15 are required to be supervised by an adult. Those younger than 13 are restricted from the Strength Centre.
- Throwing and slamming of medicine balls is prohibited.
- Bumper plates should be dropped in a controlled manner on lifting platforms.
- Collars and safeties should be used always.
- No photography or video recordings.
- Profanity is not permitted within the Strength Centres.

- Please be courteous to other members and staff.
- Weights and dumbbells are not to be rested on benches, against walls or equipment.
- Please use spotters on all heavy lifts. Strength Centre Supervisors can assist with spotting.
- Members are asked to use the equipment efficiently so that all members can access equipment a timely manner. Members are also asked to allow others to "work in" when necessary.
- Weights and other equipment may not be removed from the Strength Centre.

Personal Training at REDS Recreation:

 All personal training at UNB REDS Recreation is conducted by REDS Recreation employees. Training conducted by non-REDS Recreation trainers is prohibited.

Nancy Webster McFadyen Indoor Track:

- Jogging/walking direction will be rotated daily. Please follow the posted direction.
- The two inside lanes are for walking and the one outside lane is for jogging.
- Clean athletic indoor footwear is required.
- Food is not allowed within the track area.
- Only drinks in unbreakable and closable containers are allowed within the track area.
- Individuals of 15 years of age or younger must be always accompanied by a parent or a quardian.
- Courtesy should be given to walkers. Passing should be done on the outside of anyone movingslower than you are.
- For all participants' safety, neither sprinting nor loitering is allowed on the track surface.
- Sitting along the track or watching events/activities taking place in the recreation gym from thetrack is not permitted.
- Roller blades are not permitted on the track surface.
- Strollers are not permitted on the track surface.
- Report any minor or major accidents to staff personnel.

Inquiries and Comments:

 To inquire about any information regarding REDS Recreation or to provide comments/concerns, please contact the Client Services Desk at The Richard J. CURRIECENTER at 453-4579, or e-mail at redsrec@unb.ca, or visit REDS Recreation website at https://www.unb.ca/fredericton/redsrec/